



UPN is looking for an experienced **Network Engineer**. This individual will be responsible for providing Tier III support for network related issues, interpretation and response to technical Requests for Proposals (RFPs), and other related tasks. This position is located at our Corporate Headquarters in north **Kansas City, Missouri**.

**Specific responsibilities include:**

- Provide Tier III support for network related issues
- Interpret and respond to technical RFPs
- Implement data communication services offered by UPN
- Configure and troubleshoot UPN LAN infrastructure across different markets
- Evaluate new networking hardware/software before deployment
- Keep network documentation up to date
- Engage Solutions Engineers to provide solutions for improving Enterprise LAN/WAN infrastructure
- Report on problems developments, issues, and activities related to systems
- Work with vendor support organizations for troubleshooting and root cause analysis

**Requirements for the position include:**

- Bachelor's degree in computer science, electrical engineering, or related discipline (Master's Degree preferred)
- 2+ years of relevant work experience
- Must maintain current certifications in CCNA and CCNP
- Must maintain required industry-related certifications
- Knowledge and experience in configuring and troubleshooting various protocols in routing and switching, MetroEthernet, and DWDM
- Must be able to use tools/techniques to monitor and check the performance of the network and assist the Network Manager in network analysis and planning
- Must be able to use tools such as Python to automate configuration, verification, and data extraction from the network

Qualified candidates interested in this opportunity should submit a cover letter and resume.  
UPN is an Equal Employment Opportunity/Affirmative Action Employer: M/F/D/V

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