

UNITE PRIVATE NETWORKS PRIVACY POLICY

Introduction

Unite Private Networks, LLC ("UPN") is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Policy governs data collection and usage and has been compiled to better serve those concerned with "personally identifiable information" ("PII"). PII, as used in United States privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. This Privacy Policy is intended to provide a clear understanding of how we collect, use, protect, or otherwise handle PII in accordance with UPN's website (http://uniteprivatenetworks.com). By accessing and using UPN's website, you consent to the data practices described in this Privacy Policy and you agree to the terms of this Privacy Policy.

This policy applies to information collected on UPN's website, in email, text, and other electronic messages, through any mobile or desktop applications downloaded from UPN's website, and when you interact with UPN's advertising and applications on third-party websites and platforms.

This policy does not apply to information collected by use offline or through any other means, including on any other website operated by the Company or any third party, or any third party, including through any application or content (including advertising) that may link to or be accessible from or on UPN's website. UPN's website may contain links to other sites; we try to link to sites that share UPN's high standards and respect for personal privacy, however, we are not responsible for the content or the privacy practices used by any third-party site.

Please read this policy carefully to understand UPN's policies and practices regarding PII. This policy may be updated from time to time in UPN's sole discretion as described in more detail below. Please review this policy periodically for updates.

Children Under the Age of 19

UPN's website is not intended for children under 19 years of age. UPN does not knowingly collect PII from children under the age of 19. If UPN becomes aware of personal information from a child under 19 being collected without verification of parental consent, UPN will promptly delete such information. Please contact UPN using the information below with concerns related to this section.

What and How Information is Collected

UPN collects several types of information from and about users, including information by which you may be personally identified, such as name, postal address, e-mail address, telephone number and any other identifier by which you may be contacted online or offline; that is about you, but individually does not identify you; and about your internet connection, the equipment you use to access UPN's website and usage details. This information is collected directly from you when you provide it to us or automatically as you navigate through the site; information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

The information UPN collects may include information provided at the time of registering to use UPN's website, subscribing to our services, purchasing design work, posting material, or requesting further services, responses to surveys, details of transactions you carry out and of the fulfillment of your orders, and online search queries. UPN may also ask you for information when you report a problem in order to provide you services that you request.

Updated: May 14, 2021

<u>Disclaimer</u>: Any information posted or otherwise made public by a user ("User Contributions") are posted and transmitted as the user's exclusive risk. Please be aware that no security measures are perfect or impenetrable. UPN cannot control the actions of other users with whom you may knowingly or unknowingly share your User Contributions.

Information Collected through Automatic Data Collection Technologies

UPN may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including details of your website use, including traffic data, location data, logs, and other communication data and the resources that you access and use on UPN's website, and information about your computer and internet connection, including your IP address, operating system, and browser type. The information collected automatically is statistical data and may include personal information; UPN may maintain it or associate it with personal information we collect in other ways or receive from third parties, which helps UPN improve and deliver a better and more personalized service, including enabling UPN to estimate audience size and usage patterns, store information about your preferences, allowing us to customize according to individual interests, speed up searches, and recognize you when you return.

The technologies we use for this automatic data collection may include:

Cookies. A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of a website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies.

Web Beacons. Webpages and emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit UPN, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

<u>Google Analytics</u>: UPN uses Google Analytics and related programs. For additional details on Google's Privacy Policy, please visit http://www.google.com/intl/en/policies/privacy/.

How We Use Your Information

UPN uses information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- · To provide you with notices about your account/subscription, including expiration and renewal notices.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Website or any products or services we offer or provide though it.
- To allow you to participate in interactive features on our Website.
- In any other way we may describe when you provide the information.
- · For any other purpose with your consent.

We may use the information we have collected from you to enable us to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, designers, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- · With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including responding to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Website, our users, our customers, or others.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website.

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Accessing and Correcting Your Information

You may also send us an email at <u>opt_out@upnfiber.com</u> request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Your California Privacy Rights

California Civil Code Section § 1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to opt_out@upnfiber.com.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. Any payment transactions or related financial information will be encrypted using SSL technology.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

THE TRANSMISSION OF INFORMATION VIA THE INTERNET IS NOT COMPLETELY SECURE. ALTHOUGH WE DO OUR BEST TO PROTECT YOUR PERSONAL INFORMATION, WE CANNOT GUARANTEE THE SECURITY OF YOUR PERSONAL INFORMATION TRANSMITTED TO OUR WEBSITE ANY TRANSMISSION OF PERSONAL INFORMATION IS AT YOUR OWN RISK. WHILE UNITE PRIVATE NETWORKS TAKES REASONABLE STEPS TO SAFEGUARD AND TO PREVENT UNAUTHORIZED ACCESS TO YOUR PRIVATE INFORMATION, WE CANNOT BE RESPSONBILE FOR THE ACTS OF THOSE WHO GAIN UNAUTHORIZED ACCESS, AND WE MAKE NO WARRANTY, EXPRESS, IMPLIED, OR OTHERWISE, THAT WE WILL PREVENT UNAUTHORIZED ACCESS TO YOUR PRIVATE INFORMATION. WE ARE NOT RESPONSIBLE FOR CIRCUMVENTION OF ANY PRIVACY SETTINGS OR SECURITY MEASURES CONTAINED ON THE WEBSITE.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the primary email address specified in your account or through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at: opt out@upnfiber.com.