



Here we GROW again! UPN is currently looking for an experienced **Network Design Analyst** located in or around the **Kansas City area**. The candidate will be responsible creating fiber optic network designs in ESRI GIS & Google Earth Pro, as well as producing maps and distance tables. The Network Design Analyst will also update and maintain fiber building lists by working with our vendors and local market leaders as well as developing and supplying monthly service assurance reports to our customers.

Specific responsibilities include:

- Work daily with GIS and Google Earth Pro software to create high level customized fiber routes to accommodate customer requests and deliver a compliant solution. This would include but not be limited to fiber route maps, fiber distance spreadsheets and other deliverables.
- Understand how each individual UPN fiber metro network is built within our serving cities and develop relationships with local Construction Leaders and Solutions Engineers.
- Work with UPN vendors and internal teams to monitor, maintain, resolve discrepancies, and validate fixes/updates to building list information and On-Net/ Near-Net data.
- Manage Service Assurance responsibilities by working with multiple internal teams to compile network performance metrics, review monthly reports, analyze and cross-reference trouble ticket information, and create/deliver customer facing Performance Reports.
- Other duties as assigned by management.

Requirement for the position include:

- BA/BS degree in a related technical field or equivalent practical experience.
- 3 years minimum experience in telecommunication industry.
- Past experience utilizing fiber management and/or mapping software. ESRI GIS and Google Earth Pro is a plus.
- Proficient in Microsoft Office suite, including being well versed in MS Excel formulas and formats.
- Have an understanding of basic Fiber Optic/Metro Ethernet design concepts.
- Be able to effectively communicate technical solutions (written & verbal).
- Possess well developed time management, organizational, project management and multi-tasking skills.
- Excel operating within a high paced and evolving environment.

Qualified candidates interested in this opportunity should submit their cover letter and resume.

UPN is an Equal Employment Opportunity Employer

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