



Unite Private Networks is THE top-of-the-line telecommunication company. We are seeking an experienced **Field Service Engineer** for our **Operations** team. This role is primarily responsible for installation, testing, service activation, and the day-to-day maintenance of UPN's IP Core and Data networks.

**Specific responsibilities may include, but not limited to:**

- Functioning as part of a national team of deployed technical field experts, this position will be responsible for delivering a high level of service and support in a demanding environment.
- Installing and maintaining network equipment at data centers and customer locations.
- Ability to work one-on-one with customers and individuals on the team
- Managing and scheduling installs, maintenances, and network events.
- Ensures that all data center location spaces are maintained within site compliance standards (access, security, space management practices, and power).
- Assist with Emergency/Scheduled Maintenance activities.
- Respond to Trouble Ticket activities and Network Outage Events (fiber damage, equipment failure)
- Performs Inventory Management for new projects, spares/maintenance, and return/RMA activities.
- Maintaining a company provided vehicle.
- Travel required (up to 30% based on task or project requirements)
- On-Call services after normal business hours required

**Requirements:**

- High school diploma or GED required.
- Authorized to work in US
- Valid driver's license.
- Minimum of 3 years in the Telecom engineering, outside plant, or operations field
- Exceptional writing and communication skills
- High understanding of Microsoft Office
- Willingness to learn new technologies and maintain industry knowledge.

**Qualifications (What Makes You Stand Out):**

- Experience with Cisco router and administration (legacy models, ASR920, ASR903)
- Working knowledge of various monitoring tools (Wireshark, Solarwinds)
- Knowledge of Cisco XE and XR Operating Systems
- Knowledge of inside plant cabling/wiring, AC/DC power plant equipment.
- Knowledge of cross connect/MMR implementations.
- Demonstrable skills in the following: DNS, OSPF, BGP, MPLS, DWDM, and L2 switching.

Qualified candidates interested in this opportunity should submit their cover letter and resume.

UPN is an Equal Employment Opportunity Employer

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